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Date: April 25, 2005

COMMISSIONER OF PATENTS
Alexandria, VA 22313-1450

Attorney Docket No.: CONCERTO-500AX

Sir:

In re application of: Aleksander Szlam

Entitled: Dynamic and Interdependent Processing of Inbound and Outbound Communications

Transmitted herewith is an **amendment** (10 pages) in the above-identified application.
The following checked items are applicable:

- ☒ Appendix A: Terminal Disclaimer to Obviate a Double Patenting Rejection Over a "Prior" Patent
- ☒ Appendix B: Second Supplemental Declarations for Aleksander Szlam, Dean Harris, and James Crooks
- ☒ Appendix C: Amendments/Responses filed for 08/449,887
- ☒ Appendix D: Certificate of Correction for 08/449,887
- ☒ Appendix E: Amendments filed January 12, 2005
- ☒ Appendix F: Information Disclosure Statement and Form 1449

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$200.00 =	
Total 9	- 20	=	x \$50.00 =	
[] Multiple Dependent Claims (1st presentation)			+ \$360.00 =	
SUBTOTAL ADDITIONAL CLAIM FEE				
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				


☒ No additional claim fee.

☒ In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as priority flat rate mail in an envelope addressed to: Mail Stop Amendment, Commissioner of Patents, Alexandria, VA, 22313-1450 on April 25, 2005.

SUBMIT IN TRIPLICATE


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